

# QUALITY, SAFETY & ENVIRONMENTAL POLICY

SAELENS INTERTRANSPORT NV (Sitra NV), part of the Sitra Group



## THE MANAGEMENT OF SITRA GROUP AIMS AT A LEVEL THAT:

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- ❖ Meets the requirements stated in contract agreements with customers
- ❖ Takes the protection of the environment into account
- ❖ Contributes to the safety, health and well-being of its employees
- ❖ Complies with the applicable food and feed regulations, HACCP principles and the guidelines in the Codex Alimentarius
- ❖ Her responsibility does not stop at pure profit but also entails the enrichment of society in which we want to work and live successfully
- ❖ To meet the needs of today in a way that allows future generations to meet their needs in turn
- ❖ Customer and company information is protected

## TO ACHIEVE, MAINTAIN AND CONTINUOUSLY IMPROVE THIS LEVEL, WE OPT FOR A SYSTEMATIC AND CONSISTENTLY FAR-REACHING STRATEGY BASED ON:

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- ❖ Aiming for an optimal service and quality according to ISO 9001
- ❖ Applying all legal prescriptions concerning quality, safety and environment and technical equipment of the vehicles and installations in according to the guidelines of the countries where we operate
- ❖ Applying the BBS principles
- ❖ A safe and environmentally friendly management of its activities
- ❖ The responsible use of energy and a reduction of all waste materials
- ❖ Prohibition of functioning in a state of criminal intoxication, intoxication or under the influence of other intoxicating substances
- ❖ Respecting safety and hygiene instructions: also those prescribed by the customer
- ❖ Ensure that each employee is aware of and involved in the goals and resources
- ❖ Efficient integration of our policies into our activities
- ❖ A good relationship and transparent communication with its customers, its employees, its suppliers and its physical, social and economic environment
- ❖ Fair competition and rigorous actions in accordance with ethical principles
- ❖ The safe and legal storage and/or distribution of products and its responsibility to its customers.

The execution of this policy is handed over to a quality, safety and environment manager, who represents the management and who has the necessary independent authority to identify problems, to take corrective measures and to evaluate the result.

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