

QUALITY, SAFETY, ENVIRONMENT AND CORPORATE SOCIAL RESPONSIBILITY POLICY

SAELENS INTERTRANSPORT NV (Sitra NV), part of the Sitra Group



THE MANAGEMENT OF SITRA GROUP STRIVES FOR A LEVEL THAT:

- ❖ Complies with all contractual, legal, and regulatory requirements regarding quality, food, and feed safety.
- ❖ Meets the food and feed safety expectations of customers and stakeholders.
- ❖ Protects the safety, health, and well-being of all employees.
- ❖ Preserving the environment today and for future generations.
- ❖ Strives for corporate social responsibility and sustainable development.
- ❖ Handling customer and company information safely and confidentially.
- ❖ Contributing positively to society—not focusing solely on profit but on creating long-term value.

TO ACHIEVE AND CONTINUOUSLY IMPROVE THET ABOVE OBJECTIVES, SITRA GROUP IMPLEMENTS A SYSTEMATIC AND COMPREHENSIVE STRATEGY BASED ON:

- ❖ Providing high-quality services that meet ISO 9001 and FSSC 22000 standards.
- ❖ Complying with all relevant laws and regulations on quality, safety, environment, hygiene, and technical equipment in every country where we operate.
- ❖ Applying BBS (Behaviour Based Safety) principles in our operations.
- ❖ Managing all our activities safely, responsibly and with respect for the environment.
- ❖ Using energy efficiently and reducing waste wherever possible.
- ❖ Maintaining a strict zero-tolerance policy on working under the influence of alcohol or other intoxicating substances.
- ❖ Efficiently integrating our policy into all business processes and daily operations.
- ❖ Ensuring transparent and clear internal and external communication.
- ❖ Acting in fair competition and according to ethical principles.
- ❖ Involving every employee in achieving the annual objectives for continuous improvement.
- ❖ Providing the resources and training needed to build awareness among employees about their role in food safety and to promote a strong food safety culture.
- ❖ Ensuring safe, compliant, and customer-focused storage, distribution, and transport activities.

The Quality, Safety, and Environmental Manager is responsible for implementing this policy on behalf of management.

This role has the independence to identify non-conformities, take corrective actions, and evaluate the results to ensure ongoing improvement.

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